

28<sup>th</sup> December 2020

All Members of the Field Force Malaysia

**Circular 30/2020**

Dear Sir/ Madam

**New Electronic Collection Channel – JomPAY for GMBS**

We are pleased to inform that we have launched JomPAY as one of our electronic collection channels, effective from 1<sup>st</sup> January 2021. With JomPAY, contract owners can pay their premium online via Current or Savings Account by following the simple steps as shown below:

**STEP 1 :** Logon to Internet Banking or Mobile Banking and look for JomPAY

**STEP 2 :** Enter the Biller Code **74476** for **GREAT EASTERN LIFE – GMBS**

**STEP 3 :** Enter your **Contract Number** in “**Ref-1**” field (8 alphanumeric characters)

**STEP 4 :** Enter your **Mobile Phone Number** in “**Ref-2**” field

<b>Biller Code:</b> 74476 <b>Ref-1:</b> Contract Number <b>Ref-2:</b> Mobile Phone Number
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**STEP 5 :** Enter your **Premium Amount**

**STEP 6 :** Add Biller as “Favourite”

Please be informed that one JomPAY transaction is for payment of one contract only. For example, if the customer needs to pay for 5 contracts, he or she has to perform 5 separate JomPAY payment transactions for each contract number. For confirmation of payments, customer shall refer to their bank account statement.

It is advisable for the customer to set the payment as “recurring” monthly premium payment to ensure continuous coverage.

For the list of participating banks, please visit <https://jompay.com.my/making-a-payment.html>

To know more about JomPAY, please visit <https://www.jompay.com.my/personal-faq.html>

If you require any further clarification, please feel free to contact our Customer Service Careline 03- 4813 3818 or email us at [GMBSAdmin@greateasternlife.com](mailto:GMBSAdmin@greateasternlife.com).

Yours faithfully,

Jeffrey Yem Voon Cheat  
Chief Operations Officer

*(This is a computer-generated letter that does not require any signature)*